

EXPANSION INTO SOUTH CAULFIELD AREA AND NEW RESPONDERS

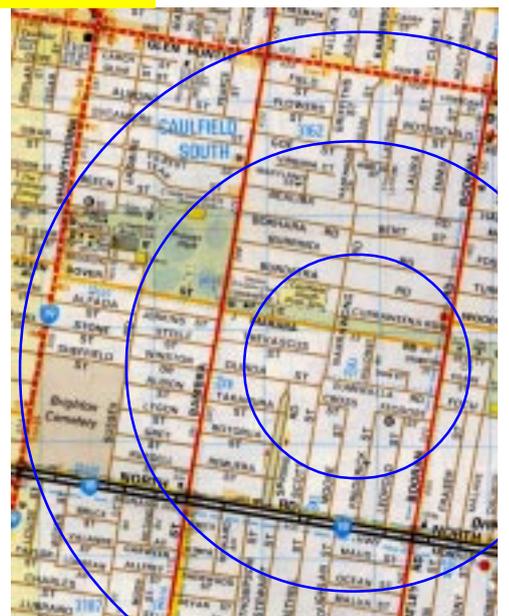
In response to the growing demand for emergency treatment by Hatzolah in the Elsternwick and South Caulfield areas, Hatzolah embarked on a publicity drive 10 months ago through Jewish Institutions in these areas with a view towards the recruitment of locally-based Responders. The response to this drive has been overwhelming.

A large number of people indicated that they would like to contribute their time and efforts to our organisation, and as such Hatzolah has begun training a new group of volunteers. Hatzolah Board and Responders would like to convey their congratulations to the group who have successfully completed their Level Two First Aid course.

This is the first step in a lengthy process which will see them studying oxygen therapy, the use of Defibrillators, and other life support skills which are required of Hatzolah Responders.

Hatzolah aims to have nine new Responders qualified and equipped to provide assistance to patients within the next 18 months. This will enable faster response times in the South Caulfield area, and share the availability of Hatzolah's Resources to a wider section of the Community.

Hatzolah commends the group of Student Responders for their willingness to commit to the needs of their community.



ROSS ESTERMAN ה"ע ~ HATZOLAH UNIT 15

In order to be a Hatzolah Responder and save lives, you need to be a person who totally sacrifices their own individual needs and the needs of their family, friends for the needs of the Community. Irrespective of the time of day, day of the week, whatever you are doing at the time, when that Radio buzzes, you need to focus on the needs of somebody else.

Our Hatzolah Responder, Ross Esterman (A"H), (Unit 15), not only epitomised this virtue in every way, he wrote the rulebook. Despite having huge commitments to his wife, family, the Mizrahi organisation, Bnei Akiva, Elitzur and numerous other community responsibilities, Ross was always available to respond to any level of medical emergency, standby at a communal event or attend a youth camp in order to provide his unique level of personal care to a variety of patients. Ross did this all with a high level of modesty and without fanfare, a virtue that is not easily found in this day and age.

Ross (Unit 15), joined Hatzolah in August 1997, and was an integral part of the senior group of Hatzolah Responders when he was tragically taken from us.

Whilst the entire Hatzolah family is heartbroken that Unit 15 is physically no longer with us, his personal ethic, total devotion to helping others, commitment to community, excellent sense of humour, and wonderful mateship will be with us forever.

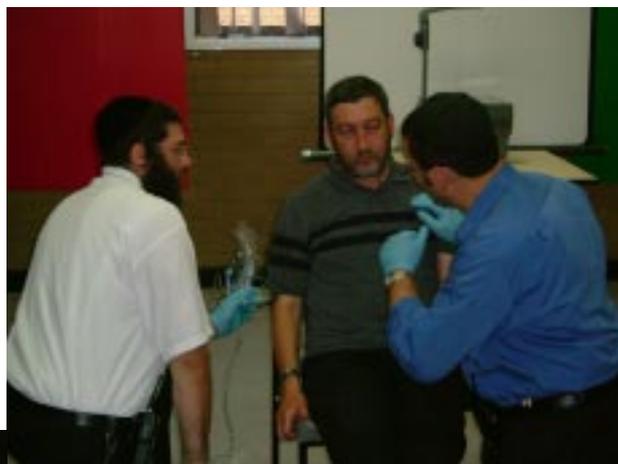


HATZOLAH RESPONDERS INCREASED QUALIFICATIONS

The Hatzolah Medical Standards Committee has recently approved a senior group of Responders to undergo higher level training. This is in direct response to the wide variety of medical emergencies to which Hatzolah is called and the Community's expectations of appropriate treatment.

The first stage of this training involved the study of the drug Anginine, and its appropriate administration. Anginine is used in the treatment of various cardiac conditions, and can provide an essential part of life-saving treatment.

Ten senior Hatzolah Responders are now qualified in the



use of this drug and have already administered it a number of times with very positive effect.

The next stage of this training involves the study of the drug Salbutamol. This same senior group of Hatzolah Responders are currently undergoing training for the use of this drug which is an integral part of the treatment of asthmatic patients.

As Melbourne has an extremely high proportion of asthmatics, the use of this drug will enable us to give much more effective treatment to many of our patients.



DR GEORGE BRAITBERG DIRECTOR OF EMERGENCY, AUSTIN HOSPITAL HATZOLAH MEDICAL DIRECTOR

What is the George Braitberg Story?

- North Balwyn boy.
- Attended Balwyn High
- Studied Medicine at Melbourne University.
- Went on to specialise in emergency medicine and after 2 years in the US (Phoenix), toxicology.
- Habonim a big part of my life, I met my wife there, all my children attend and my oldest daughter Jessica has just returned from Israel on Shnat with Habonim. Currently Debbie, my wife is Co Chair of Parents and Friends of Habonim

How & when did you become involved with Hatzolah?

When you invited me, I think about 2 years ago.

What has been the scope of your involvement with Hatzolah?

I offer some medical direction and liaison with other organisations. I have worked with ambulance before and in my capacity as Director of Emergency at the Austin Hospital I continue to work at the interface of Prehospital and medical care.

Is there any difference between your initial perceptions of Hatzolah and the understanding you have developed since your involvement started?

I think my communal background through a Zionist youth organisation has helped shape my understanding of the need to assist the community. As a traditional Jew the ease with which I have been accepted by the religious Hatzolah members has been refreshing and underpins the recognition that we are all part of the same community, even if we act and look a little different from one another.

We are a pluralistic community, heavily influenced by the survivors, and this provides a very unique opportunity for my personal involvement.

What are the benefits of having Hatzolah attend patients?

There is no substitute for the understanding that one Jew has for another. Hatzolah provides this through all facets of care – from the medical care, the liaison with ambulance, the communication and the education. In Pirket Avot it asks the question, “if I am not for myself, who is for me?”



What is your view of Hatzolah’s clinical standards?

Hatzolah maintains the highest clinical AND ETHICAL standards and I am proud to contribute to their development.

How do you perceive Hatzolah’s role in the Community in the future?

Hatzolah will continue to challenge the boundaries of “First Responder” care. In this regard it is already unique. As this role expands, we will need to publish our experience so that other communities may take advantage of our experience. Hatzolah is uniquely placed to influence the community and educate them about the need to seek TIMELY medical care.

I see expansion on the horizon with the need for increased professionalism, community support and funding.

I also would like to see an opening up of the first responder groups so that any one with a “yiddeshe” heart can be trained as a Hatzolah provider

What is your favourite brand of Matzos?

I am a very simple matzo eater and Sniders is a good local product!

STATISTICS 2003

363 Hours Spent at Cases

1089 Hours in total at cases, based on 3 Responders at each case

30 Hours per month spent at cases.

91 Hours per month total based on 32 Responders at each case.

52% of cases in 2003 were not transported to hospital whilst 48% were transported to Hospital.

The busiest times of the day:

7pm to 8.pm	7.23%	5.pm to 6.pm	6.94%
11am to 12.pm	6.79	10am to 11am	6.07%

The quietest times of the day:

3am to 4am	0.72%	6am to 7am	0.87%
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The busiest month of the year was **June** with **73** cases with **October** having **72** cases. The quietest month of the year was **July** with **41** cases.

Popular Major Complaints:

Abdominal Pain	16	Chest Pain	70
Full Arrest	17	Conscious Collapse	53
Fall	102	Fitting	10
Fracture	13	Haemorrhage	61
Overdose	16	Respiratory Distress	43
Road Traffic Accident	30	Unknown Incident	51
Unwell	108		

Popular Suburbs for Hatzolah Responses:

East St Kilda	238	Brighton	12
Elsternwick	43	Elwood	12
North Caulfield	186	Ripponlea	73
South Caulfield	56		